

**100 SERIES ADJUSTABLE BASE**

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SERIAL NO.



**OWNER'S MANUAL**

**100 SERIES ADJUSTABLE BASE**

# 100 SERIES ADJUSTABLE BASE

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# Safety & Warranty Warnings

**IMPORTANT:** PLEASE READ ALL INFORMATION CAREFULLY BEFORE USING THIS PRODUCT. SAVE THESE INSTRUCTIONS.

## WARRANTY WARNINGS

Do not open or tamper with control box, motors, or remote. The warranty will be void if the internal workings of these components are tampered with.

## SAFETY WARNINGS

- Do not use bed outdoors.
- Using bed with oxygen administering equipment other than the nasal masked type creates a possible fire hazard.
- When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.
- Keep moving parts free of obstruction during bed operation (including sheets, clothing, tubing, wiring, and products using electric power cords).

## SAFE OPERATION

- Use caution when having liquids in or around the bed to ensure no spillage occurs. In case of spillage, stand in a dry, clean area of the floor and unplug the bed immediately. Clean up spill and allow the area around bed to dry thoroughly before using the electric controls again. Do not eat or drink hot liquids while operating the bed.
- Do not allow children or individuals with disabilities to operate the bed without adult supervision.
- Do not allow any person or pet under the bed at any time.
- During bed operation, make sure body is positioned within the confines of the bed. Do not place extremities over the sides of the bed when operating bed functions.
- After power foundation assembly is completed, operate remote control to ensure proper functions.
- Distribute body weight evenly over bed surface. Do not place entire weight on head or foot sections of the bed, during reposition and entering or exiting bed.

## WEIGHT LIMITS

- This product is not rated to support weights in excess of:  
  
650 lbs (295 kgs)
- This limit is inclusive of the mattress and bedding. The bed will structurally support this weight, provided it is evenly distributed across the foundation. The power foundation is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

## HOSPITAL USE DISCLAIMER

This power foundation is designed for residential use only. It is not approved for hospital use and does not comply with hospital standards.

## PRODUCT RATING

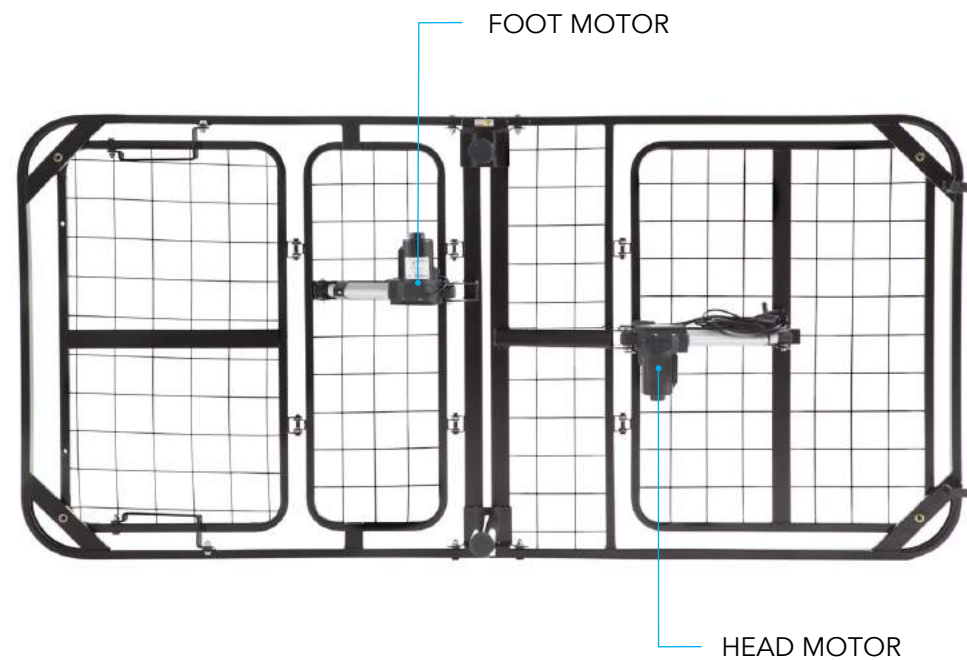
The motors are not designed to operate continuously for more than (1) minute in an (8) minute time period. Attempting to exceed this rating will shorten the life expectancy of the foundation and will void the warranty.

# Overview & Parts List

## GET TO KNOW YOUR ADJUSTABLE BASE

Before beginning assembly of your 100 Series Adjustable Base, please take a moment to familiarize yourself with the parts and location of components, as explained here.

If any parts or components are missing, or are different than shown in the adjacent image, do not attempt to complete the assembly process and contact customer support by calling 888-975-8243 or emailing [info@lucidmattress.com](mailto:info@lucidmattress.com)



WIRED REMOTE



RETAINER BAR



12" LEGS



POWER CORD



POWER SUPPLY BOX



SPLITTER CABLE (included with Twin XL size only)



# Assembly

## NOTES

1.



Two people are required to assemble this adjustable base.

2.




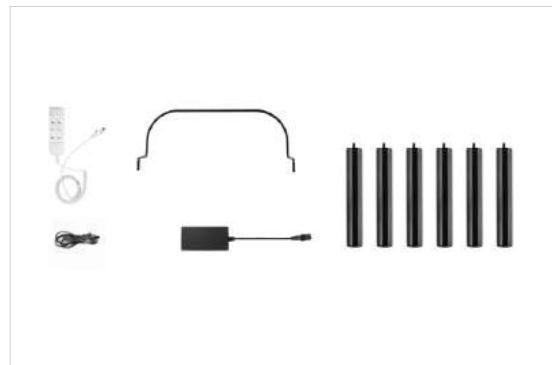
Open the carton in the flat position, bottom facing up, to avoid damage.



### STEP 1

Remove folded bed base from the box and carefully unfold the base. Set it on its side with the base half-way open.

 Take caution to avoid pinning fingers or any underside wires along the hinge.



### STEP 2

Open the accessories box and ensure all accessories are included (see pages 6-7).



### STEP 3

To install the six (6) legs, thread the bolt of the leg into the frame and tighten by hand.



### STEP 4

Uncoil the input power cord (connected to the control box on the underside of the base) and plug it into the power supply box.



### STEP 5

Connect the remote cord into the receptacle cord on the underside of the base.

## Assembly, ctd.



### STEP 6

With two (2) to four (4) people, lift the bed by the outer frame and turn it over so the mattress side is facing up. Take caution not to lift the bed by any moving parts, the retainer bar, or to use the legs as pivot points causing angled pressure as this may cause damage. Avoid dragging the base across the floor.



### STEP 7

To install the mattress retainer bar, insert ends into holes at the foot of bed.



### STEP 8

To complete assembly, plug the power cord into the wall outlet and use remote to test functionality.

# Remote Control

## OVERVIEW

All of the functions of the bed, explained here, can be operated with the remote control. Ensure that the remote is plugged into the receiving cord located at the bottom of the base.

## ADJUSTABLE



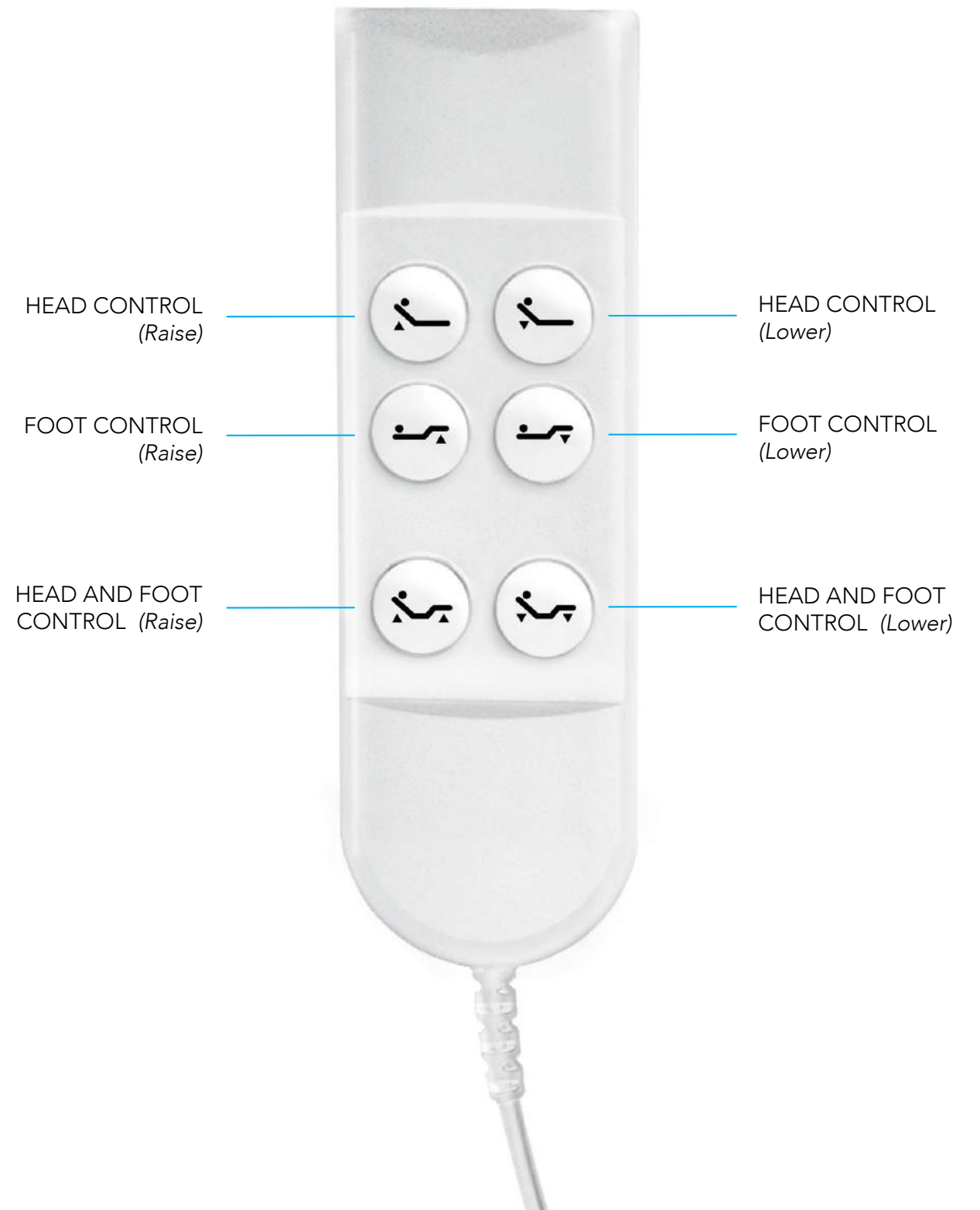
HEAD arrows raise and lower the head section of the base



FOOT arrows raise and lower the foot section of the base



HEAD and FOOT arrows simultaneously raise and lower the head and foot section of the base



# Synchronizing Two Bases

*For Twin XL bases only*

## OVERVIEW

Two Twin XL bases may be placed next to each other to form a King. Both sides can be operated independently with their own remotes or, if desired, a single remote can be used with both bases. Using a single remote for both bases will result in the bases moving jointly.

## TO SYNC REMOTE TO TWO BASES:

### STEP 1

Ensure both bases (A & B) are plugged into a power source and both in the flat position.

### STEP 2

Using the splitter cable (*included with Twin XL bases only*) plug both cables into each base (A & B). Finish by attaching the last cord to one remote. The bases should now be controlled by one remote.





# Troubleshooting

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| PROBLEM  | POSSIBLE SOLUTION   |
|--|---|
| No features of the base will activate.                                       | Ensure that all wired connections are secured below the bed base.<br><br>Unplug the power cord, wait 30 seconds and plug back in to reset electric components.<br><br>The surge protection or the electrical outlet may be defective. Test the outlet by plugging in another working appliance. |
| Head or foot section will elevate, but will not return to the flat position. | Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction.<br><br>Head section may be too close to the wall.   |
| The remote will not operate the base.  | Check to ensure that the remote control is secured completely and that the power cord is plugged into the wall outlet.  |

# Warranty Information

## 5 YEAR LIMITED WARRANTY

### WHAT IS COVERED

This warranty covers any defects in materials or workmanship under the conditions and exceptions stated below and applies only to the original purchaser. The warranty is void if purchased or transported outside the USA. This warranty excludes commercial use.

### HOW LONG COVERAGE LASTS

This warranty runs for up to five (5) years from the date of purchase, according to the tiers set forth below.

### WHAT LUCID® WILL DO

Lucid® is the administrator of the warranty for the 100 Series Adjustable Base.

#### YEAR 1:

During the period of one (1) year from the date of purchase, LUCID® will offer replacement parts for any defective part to the purchaser. The purchaser shall bear all service, transportation, labor, and shipping costs associated with the repair or replacement of the defective part(s).

#### YEARS 2-5:

During the years two (2) through five (5) LUCID® will offer replacement parts for any mechanical bed part (excluding electronics, electrical components, and drive motors). Purchaser shall pay 1/4th of the replacement cost of the defective part multiplied by the number of years since 1 year after

the warranty commencement date, and LUCID® shall bear the remainder of the cost of the replacement part. The purchaser shall bear all service, transportation, labor, and shipping costs associated with the repair or replacement of the defective part(s). At the sole discretion and direction of the manufacturer, parts demonstrated to be defective must be returned. The manufacturer will arrange all return shipping.

### HOW TO GET SERVICE

E-mail "warranty@lucidmattress.com" to submit your warranty claim. Please keep your receipt so that we may process your warranty request.

### HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### WARRANTY LIMITATIONS

Purchaser must follow troubleshooting procedures as set forth by the manufacturer or its agents before warranty coverage may be granted.

At the sole discretion and direction of the manufacturer, parts demonstrated to be defective must be returned. The manufacturer will arrange all return shipping.

Warranty is void if purchased or transported outside the USA.

*The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. LUCID® shall not be liable for any consequential damages or losses arising from the purchase, installation and/or use of this product.*

# Notes

To assist with warranty claims, please keep your receipt and record the following:

DATE OF PURCHASE \_\_\_\_\_

PLACE OF PURCHASE \_\_\_\_\_

PO # (found on shipping box label) \_\_\_\_\_

SERIAL # (found on back cover of this manual) \_\_\_\_\_

ADDITIONAL NOTES \_\_\_\_\_

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