

URGENT PRODUCT RECALL

Cottonelle® Flushable Wipes (Specific Lot Codes Only)

Dear Valued Customer,

I am writing to notify you Kimberly-Clark has initiated a recall on a limited number of Cottonelle® Flushable Wipes and Cottonelle® GentlePlus Flushable Wipes as the bacterium, *Pluralibacter gergoviae*, was detected during product testing.

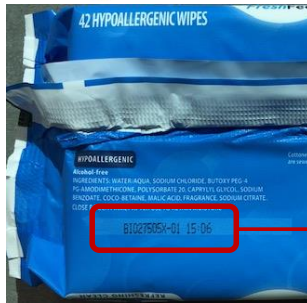
This bacterium is a cause of infection in humans, can be an opportunistic pathogen, and is part of the normal intestinal flora. Individuals who have a weakened immune system, suffer from a serious preexisting condition, have been treated surgically, or belong to another sensitive group of persons are at particular risk of infection.

The recall is limited to specific products manufactured between February 7, 2020 – September 14, 2020 and distributed between February 14, 2020 – September 28, 2020. A list of specific lot codes can be found attached. No other Cottonelle® products have been affected by this recall, and Cottonelle® Flushable Wipes and Cottonelle® GentlePlus Flushable Wipes with lot numbers not included in the recall are safe to use.

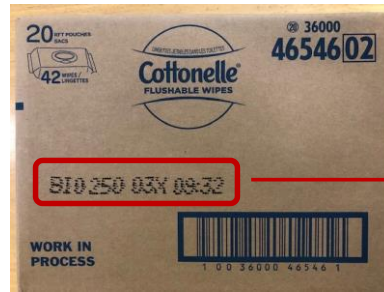
You can identify this product by looking for the specific lot numbers found on the bottom of the package. The affected Cottonelle® Flushable Wipes and Cottonelle® GentlePlus Flushable Wipes, contain the following SKU numbers **AND** lot numbers. Lot numbers can be found at the end of this document.

Package UPC	Case /Plt UPC	Product Description
036000449327	10036000449324	Cottonelle® Flushable Wipes, Flip Top, 42 Count
036000359701	10036000359708	Cottonelle® Flushable Wipes, Flip Top, 2 PK x 42 Count
036000406467	10036000406464	Cottonelle® Flushable Wipes, Flip Top, 2 PK x 42 Count
036000524826	10036000524823	Cottonelle® Flushable Wipes, Flip Top, 2 PK x 42 Count
036000434781	10036000434788	Cottonelle® Flushable Wipes, Flip Top, 4 PK x 42 Count
036000524864	00036000536485	Cottonelle® Flushable Wipes, Flip Top, 4 PK x 42 Count
036000440195	10036000440192	Cottonelle® Flushable Wipes, Flip Top, 4 PK x 42 Count
036000434781	00036000472516	Cottonelle® Flushable Wipes, Flip Top, Display 4 PK x 42 Count
036000509946	10036000509943	Cottonelle® Flushable Wipes, Flip Top, 8 PK x 42 Count
036000524574	10036000524571	Cottonelle® Flushable Wipes, Flip Top, 8 PK x 42 Count
036000512359	00036000512335	Cottonelle® Flushable Wipes, Flip Top, Pallet 8 PK x 56 Count
036000485332	10036000485339	Cottonelle® Flushable Wipes, Flip Top, Pallet 10 PK x 56 Count
036000486742	10036000486749	Cottonelle® Flushable Wipes, Flip Top, CA Pallet 10 PK x 56 Count
036000528466	10036000528463	Cottonelle® Flushable Wipes, Flip Top, 10 PK x 42 Count
036000485622	10036000485629	Cottonelle® Flushable Wipes, Flip Top, Pallet 12 PK x 42 Count
036000497762	10036000497769	Cottonelle® Flushable Wipes GentlePlus, Flip Top, 42 Count
036000489859	10036000489856	Cottonelle® Flushable Wipes GentlePlus, Flip Top, 2 PK x 42 Count
036000507676	10036000507673	Cottonelle® Flushable Wipes GentlePlus, Flip Top, 4 PK x 42 Count
036000489866	10036000489863	Cottonelle® Flushable Wipes GentlePlus, Flip Top, 6 PK x 42 Count

To assist you in identifying the affected SKU's, please use photos below to locate product code numbers on the bottom of the packaging.



Example: BI027505X



Example: BI025003X

If you have any impacted Cottonelle® Flushable Wipes in your possession, please follow the outlined process as a matter of urgency. Immediately examine your inventory and quarantine product subject to recall. In addition, if you may have further distributed this product, please identify your customers and notify them at once of this product recall. This recall should be carried out to the retail level.

ACTION REQUIRED: We are asking for your assistance to complete the following:

Retailer Led Disposition

1. Please review your store, DC and FC inventory and communicate to your location(s) to pull and destroy the affected product.
2. Complete the Kimberly-Clark product recall form attached to this communication and provide the necessary documentation required.
3. We realize some shoppers may return product directly to stores. Please follow your standard process for consumer returns and complete the product disposition process to destroy on site.
4. Kimberly-Clark will assume responsibility for the costs associated with disposal of the unsaleable inventory impacted by the product recall and disposition fees. Please reference Event Code “4724” when requesting reimbursement from Kimberly-Clark.

-OR-

Third Party Led Disposition

1. If you prefer Kimberly-Clark to execute the product recovery, we have contracted a third party, Stericycle.
2. Please contact Stericycle at 877-546-7688 and reference Event Code “4724” to arrange for product pickup.
3. We realize some consumers may return product directly to stores. Please follow your standard process for consumer returns and complete the product disposition process to destroy on site.
4. Kimberly-Clark will assume responsibility for the costs associated with disposal of the unsaleable inventory impacted by the product recall and disposition fees.
5. Reference Event Code “4724” when requesting reimbursement from Kimberly-Clark.

In the event you or any of your retail locations receive any consumer inquiries, please ask your customers to contact our Consumer Care Team (1-800-414-0165), between 8:00am – 5:00pm Central Time, Monday through Friday, so we can respond promptly.

We recognize the inconvenience this causes, and we are committed to working with you to manage this process as quickly as possible. We apologize for any inconvenience this recall may cause you and your consumers.

Thank you,

Kurt Laufer

President, U.S. Consumer Sales
Kimberly-Clark North America



Cottonelle® Flushable Wipes Impacted Batch Code Listing

Cottonelle® Flushable Wipes, Flip Top, 42 Count Case: 10036000449324 Package: 036000449327	Cottonelle® Flushable Wipes, Flip Top, 2 PK x 42 Count Case: 10036000359708 Package: 036000359701			Cottonelle® Flushable Wipes, Flip Top, 2 PK x 42 Count Case: 10036000406464 Package: 036000406467
BI005505X	BI004521X	BI010821X	SR010702X	BI008506X
BI005605X	BI005021X	BI010906X	SR010802X	BI008606X
BI005705X	BI005121X	BI010921X	SR011102X	BI010406X
BI006905X	BI005221X	BI014121X	SR011202X	BI010506X
BI007005X	BI005921X	BI014221X	SR011302X	BI013906X
	BI006021X	BI014321X	SR011502X	BI014006X
	BI006321X	BI014421X	SR011802X	BI014106X
	BI007021X	BI014721X	SR011902X	BI014706X
	BI007121X	BI014821X	SR012002X	BI014806X
	BI007221X	BI014921X	SR012102X	BI014906X
	BI007821X	BI015021X	SR012202X	BI018106X
	BI007921X	BI015121X	SR012802X	BI018206X
	BI008021X	BI017421X	SR012902X	
	BI008621X	BI017521X	SR013202X	
	BI008721X	BI017621X	SR013302X	
	BI008821X	BI017721X	SR013402X	
	BI009206X	BI017821X	SR014202X	
	BI009221X	BI017921X	SR014302X	
	BI009306X	BI018221X	SR014402X	
	BI009321X	BI018321X	SR014702X	
	BI009406X	BI018421X	SR014802X	
	BI009421X	BI018521X	SR014902X	
	BI009506X	SR007602X	SR015002X	
	BI009521X	SR007702X	SR015102X	
	BI009906X	SR008602X	SR015302X	
	BI009921X	SR008702X	SR015402X	
	BI010006X	SR009002X	SR015502X	
	BI010021X	SR009102X	SR017702X	
	BI010106X	SR009202X	SR017802X	
	BI010121X	SR009302X	SR017902X	
	BI010206X	SR009402X	SR018102X	
	BI010221X	SR009502X	SR018202X	
	BI010506X	SR009702X	SR019002X	
	BI010521X	SR009802X	SR019102X	
	BI010606X	SR010002X	SR019202X	
	BI010621X	SR010102X	SR019302X	
	BI010706X	SR010402X		
	BI010721X	SR010502X		
	BI010806X	SR010602X		



Cottonelle® Flushable Wipes Impacted Batch Code Listing

Cottonelle® Flushable Wipes, Flip Top, 2 PK x 42 Count Case: 10036000524823 Package: 036000524826	Cottonelle® Flushable Wipes, Flip Top, 4 PK x 42 Count Case: 10036000434788 Package: 036000434781	Cottonelle® Flushable Wipes, Flip Top, 4 PK x 42 Count Case: 00036000536485 Package: 036000524864
NF024701X NF024801X NF025201X NF025301X SR024006X SR025206X SR025306X SR025406X SR025506X SR025806X SR026006X SR026106X	SR005502X SR005602X SR006202X SR006902X	NF020401X NF020501X NF021101X NF021201X NF021601X NF021701X SR020202X SR020206X SR020302X SR020306X SR022406X SR022506X SR022606X XM022502X XM022602X XM023002X XM023102X XM023202X XM023302X XM023402X XM023702X XM023802X XM024402X XM024502X XM024602X XM024702X XM024802X XM025202X XM025302X XM025403X XM025802X XM026002X XM026102X XM026202X XM026502X XM026602X



Cottonelle® Flushable Wipes Impacted Batch Code Listing

Cottonelle® Flushable Wipes, Flip Top, 4 PK x 42 Count Case: 10036000440192 Package: 036000440195	Cottonelle® Flushable Wipes, Flip Top, Display 4 PK x 42 Count Case: 00036000472516 Package: 036000434781	Cottonelle® Flushable Wipes, Flip Top, 8 PK x 42 Count Case: 10036000509943 Package: 036000509946			
BI004821X	BI004321X	SR011402X	BI005405X	SR014402X	SR021002X
BI004921X	BI004421X	SR011502X	BI005505X	SR014702X	SR021102X
BI005821X	BI004921X	SR011802X	BI011306X	SR014802X	SR021202X
BI007221X	BI005021X	SR011902X	BI011406X	SR014902X	SR021602X
BI007321X	BI005621X	SR012002X	BI011506X	SR015002X	SR021702X
BI007721X	BI005721X	SR012102X	BI011606X	SR015402X	SR021802X
BI007821X	BI005821X	SR012502X	BI020606X	SR015502X	SR023102X
BI008521X	BI006321X	SR012602X	BI020706X	SR015602X	SR023202X
BI008621X	BI006421X	SR012702X	BI021006X	SR015702X	SR023302X
BI009021X	BI006521X	SR012802X	BI021106X	SR016002X	SR023402X
BI009121X	BI006921X	SR012902X	BI021206X	SR016102X	SR023502X
BI009721X	BI007021X	SR013202X	BI021306X	SR016202X	SR023702X
BI009821X	BI007621X	SR013302X	BI021406X	SR016302X	SR023802X
BI009921X	BI007721X	SR013402X	BI021606X	SR016702X	SR023902X
BI010421X	BI008421X	SR013502X	BI021706X	SR016802X	SR024002X
BI010521X	BI008521X	SR013602X	BI021806X	SR016902X	SR024102X
BI018121X	BI013921X	SR013702X	BI021906X	SR017402X	SR024402X
BI018221X	BI014021X	SR014102X	BI022006X	SR017502X	SR024502X
SR009002X	BI014121X	SR014202X	BI022306X	SR017602X	SR024602X
SR009102X	SR007602X	SR014302X	BI022406X	SR017702X	SR024702X
SR009202X	SR007702X	SR014702X	BI022506X	SR017802X	SR024802X
SR009302X	SR007802X	SR014802X	BI022606X	SR018202X	SR025202X
SR009702X	SR008602X	SR014902X	BI022706X	SR018302X	SR025302X
SR009802X	SR008702X	SR015002X	SR011802X	SR018402X	SR025402X
SR010402X	SR009002X	SR015102X	SR011902X	SR018502X	SR025502X
SR010502X	SR009102X	SR015302X	SR012502X	SR018802X	SR025602X
SR010602X	SR009202X	SR015402X	SR012602X	SR018902X	SR025802X
SR010702X	SR009302X	SR015502X	SR012702X	SR019002X	SR025902X
SR010802X	SR009402X	SR017702X	SR012802X	SR019202X	SR026002X
SR011102X	SR009502X	SR017802X	SR012902X	SR019302X	SR026102X
SR014702X	SR009702X	SR017902X	SR013202X	SR019502X	SR026202X
SR014802X	SR009802X	SR018102X	SR013302X	SR019602X	
SR014902X	SR009902X	SR018202X	SR013402X	SR020202X	
SR015002X	SR010002X	SR018402X	SR013502X	SR020302X	
SR015302X	SR010102X	SR018502X	SR013902X	SR020402X	
SR015402X	SR010402X	SR018802X	SR014002X	SR020502X	
SR015502X	SR010502X	SR018902X	SR014102X	SR020602X	
	SR010602X	SR019002X	SR014202X	SR020702X	
	SR010702X	SR019102X	SR014302X	SR020902X	
	SR010802X	SR019202X			
	SR011102X	SR019302X			
	SR011202X	SR019502X			
	SR011302X				



Cottonelle® Flushable Wipes Impacted Batch Code Listing

Cottonelle® Flushable Wipes, Flip Top, 8 PK x 42 Count Case: 10036000524571 Package: 036000524574	Cottonelle® Flushable Wipes, Flip Top, Pallet 8 PK x 56 Count Pallet: 00036000512335 Package: 036000512359	Cottonelle® Flushable Wipes, Flip Top, Pallet 10 PK x 56 Count Pallet: 10036000485339 Package: 036000485332		
MI023903X	BI004106X	BI003905X	BI011305X	BI019805X
MI024003X	BI004206X	BI004005X	BI011405X	BI019905X
MI024501X	BI005106X	BI004105X	BI011505X	BI020005X
SR021006X	BI006606X	BI004405X	BI012705X	BI020405X
SR021106X	BI006906X	BI004505X	BI012805X	BI020505X
SR021206X	BI007006X	BI004605X	BI012905X	BI020605X
SR021602X	BI007906X	BI004705X	BI013005X	BI020705X
SR021702X	BI008006X	BI004805X	BI013405X	BI021105X
SR022302X	BI008306X	BI005005X	BI013505X	BI021205X
XM023302X	BI008406X	BI005105X	BI013605X	BI021305X
XM025302X		BI005205X	BI013705X	BI021805X
XM025402X		BI005305X	BI014105X	BI021905X
XM025802X		BI005705X	BI014205X	BI022005X
XM026702X		BI005805X	BI014305X	BI022105X
SR023302X		BI005905X	BI014405X	BI022505X
SR023402X		BI006005X	BI014805X	BI022605X
		BI006105X	BI014905X	BI022705X
		BI006505X	BI015005X	BI023205X
		BI006605X	BI015105X	BI023305X
		BI006705X	BI015505X	BI023405X
		BI006805X	BI015605X	BI023505X
		BI007205X	BI015705X	BI023605X
		BI007305X	BI016205X	BI023905X
		BI008005X	BI016305X	BI024005X
		BI008105X	BI016405X	BI024105X
		BI008205X	BI016505X	BI024605X
		BI008805X	BI016905X	BI024705X
		BI008905X	BI017005X	BI024805X
		BI009005X	BI017605X	BI024905X
		BI009105X	BI017705X	BI025305X
		BI009205X	BI017805X	BI025405X
		BI009305X	BI017905X	BI025505X
		BI009405X	BI018005X	BI025605X
		BI009505X	BI018305X	
		BI009905X	BI018405X	
		BI010005X	BI018505X	
		BI010605X	BI019005X	
		BI010705X	BI019105X	
		BI010805X	BI019705X	



Cottonelle® Flushable Wipes Impacted Batch Code Listing

Cottonelle® Flushable Wipes, Flip Top, CA Pallet 10 PK x 56 Count	Cottonelle® Flushable Wipes, Flip Top, 10 PK x 42 Count	Cottonelle® Flushable Wipes, Flip Top, Pallet 12 PK x 42 Count	
Pallet: 10036000486749 Package: 036000486742	Case: 10036000528463 Package: 036000528466	Case: 10036000485629 Package: 036000485622	
BI005305X BI005405X BI006805X BI006905X BI007305X BI007405X BI009205X BI010005X BI010105X BI015105X BI015205X BI019105X BI019205X BI023605X	BI005705X BI006906X BI007006X BI007106X	BI003805X BI003905X BI004305X BI004405X BI007105X BI007205X BI007805X BI007905X BI008505X BI008605X BI008705X BI008805X BI009505X BI009605X BI010105X BI010205X BI010305X BI010805X BI010905X BI011005X BI011105X BI011505X BI011605X BI011705X BI012005X BI012105X BI012205X BI012305X BI014405X BI014505X BI014605X BI015205X BI015305X BI015405X BI015505X BI015705X BI015805X BI015905X BI016505X	BI016605X BI016705X BI017505X BI017605X BI018005X BI018105X BI018205X BI018605X BI018705X BI019205X BI019305X BI019405X BI020005X BI020105X BI020705X BI020805X BI020905X BI021305X BI021405X BI022105X BI022205X BI022305X BI022705X BI022805X BI023705X BI023805X BI024105X BI024905X BI025005X BI025105X



Cottonelle® Flushable Wipes Impacted Batch Code Listing

Cottonelle® Flushable Wipes GentlePlus, Flip Top, 42 Count Case: 10036000497769 Package: 036000497762	Cottonelle® Flushable Wipes GentlePlus, Flip Top, 2 PK x 42 Count Case: 10036000489856 Package: 036000489859	Cottonelle® Flushable Wipes GentlePlus, Flip Top, 4 PK x 42 Count Case: 10036000507673 Package: 036000507676
BI005005X	BI006306X BI019206X NF016801X BI006406X BI019306X NF016901X BI006506X BI020306X NF017101X BI007706X BI020406X NF017401X BI007806X BI020506X NF017501X BI007906X BI020606X NF017601X BI008006X BI023406X NF017701X BI012106X BI023506X NF018101X BI012206X BI023706X NF018201X BI012306X BI023806X NF018301X BI012606X BI023906X NF020901X BI012706X BI024006X NF021001X BI012806X BI024106X NF021201X BI012906X BI024206X NF022301X BI013406X BI024606X NF022401X BI013506X BI024706X NF022501X BI013606X BI024806X NF022701X BI014106X BI024906X NF023001X BI014206X BI025206X NF023101X BI014306X BI025306X BI014406X BI025406X BI014906X BI025506X BI015006X BI025606X BI015106X BI026106X BI015506X NF013401X BI015606X NF013501X BI015706X NF013601X BI016106X NF014001X BI016206X NF014101X BI016306X NF014201X BI016806X NF014801X BI016906X NF014901X BI018206X NF015401X BI018306X NF015501X BI018406X NF015601X BI018506X NF015701X BI018906X NF016101X BI019006X NF016201X BI019106X NF016301X	BI006521X BI006921X BI008421X



Cottonelle® Flushable Wipes Impacted Batch Code Listing

Cottonelle® Flushable Wipes
GentlePlus, Flip Top, 6 PK x 42 Count

Case: 10036000489863

Package: 036000489866

SR006902X

SR007002X

SR007102X

SR007202X

SR007602X

SR007802X

SR008302X